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Knowledge Base

Prospective User FAQ's

Getting Started

- CQG Getting Started
- Gain Getting Started
- IQFeed Getting Started
- Rithmic Getting Started
- DTN Market Access
- Rithmic Market Data and Order Routing
- Charts Quick Start
- Object Manager
- Why are all Windows Floating?
- Keyboard Shortcuts
- How to manage your linnsoft.com account
- Exporting and Importing Charts
- Message Log
- Using the Help Menu in Investor/RT

Getting Started with Macintosh

- Installing Investor/RT on Macintosh
- Enable the display of Price and Time based on crosshair position

Licensing

TPO Profile Charts

Multi-Pane Charts

- Linking Charts
- Changing thickness of Bars and Candles without Zooming
- <u>Understanding Vertical Scale Preferences</u>
- Printing Charts and Quotepages
- How can I remove the row of buttons at the top of my chart? (Button Pane)
- Add a Watermark to a Multi-Pane Chart
- Copy and paste Indicators (including Buttons) from one chart to another
- Adjust the pane Drawing Order of Chart Objects

- Keyboard and Mouse Shortcuts For Multi-Pane Charts
- Multi-Session Volume Profiling
- Pane Element Menu

Instrument Set-up

- How are Forex symbols setup for the Interactive Brokers data source?
- How can I access Market Indices like the TICK.Z, TRIN, ADD, VIX, TYX, TNX, PREM etc.
- How do I setup a forex instrument with IB and IDEALPRO exchange?
- Interactive Brokers Configuration
- Identifying Symbol Groups in QuotePages
- Symbol Guide
- Why do long term @ES# charts show different prices in prior months than other charting services?
- DTNMA Symbol Guide
- IQFeed Symbol Guide
- Gain Symbol Guide
- Rithmic Symbol Guide
- eSignal Symbol Guide
- Transact Symbol Guide
- Interactive Brokers Symbol Guide

Sessions

- Adjusting for Daylight Savings Time
- Forex Trading Times
- What is an "INCOMPATIBLE SESSION"
- Clock offset "N" seconds in my Message Area
- Add or Remove Holidays

Main Toolbar

- Customizing the Main Toolbar
- Where is my Toolbar?

Layouts

- Arranging the sequence the tabs on the Layout Toolbar
- My layout toolbar has disappeared. How do I get it back?

Data Support

• Brokers Data vs. other Feeds

- About Interactive Brokers Historical Data
- Downloading and Retaining Data
- DTNMA and Broker's Data do not match (off by 10, 100 or 1000, etc).
- Backfill Automation
- What is Fast Market Mode?
- What is Posting (Post History)? Do end-of-day (EOD) users need to post?
- Eliminating Whitespace, Gaps that Occur on Holiday Dates
- Smart Tick Compression
- All About Futures Rollover in Investor/RT
- Viewing Long term Composite Charts
- How do I import external historical data from a text or csv file?
- Using DDE links to get data from Investor/RT
- View or Export the volume at price data of the Profile Indicator
- When exporting RTL objects, can I specify a standard comment so I will not be prompted?
- Where is my Historical Data?
- Data appears to be delayed

Periodicities

- What is a Chart Periodicity?
- Range Bars and Change Bars in Version 12
- What is the "Fresh Start" option and how can I access it?
- Mixing Periodicities on Charts
- Specifying a different PNF box size
- Why are my Range Bars off by one tick?
- Daily Periodicity Volumes don't match Intraday
- The difference between Daily and 1 Day* Periodicities

Charting

- Chart Slide Shows
- Diagnosing Sluggish Performance
- Display the amount of time, ticks, or volume left in the current bar (%BARLEFT)
- Simulating Tick Data on longer time frame Charts
- Video: Customizing Multi-Pane Charts
- Video: Moving Indicators Between Charts
- Video: Multi-Pane Chart Spacing
- Video: Technical Indicator Scope
- Video: Traditional Multi-Pane Charting Overview
- Volume Profiling non-Time Based Charts
- Why don't my charts match my educators charts?
- How do I setup alarms/alerts for technical indicators?
- How do I turn off all the alarms I have setup? Can I put them "on hold" and reactivate them all later?

Buttons

- Changing Periodicity with a Button
- How do I create a button on a chart (or a keyboard shortcut) that will open a specific chart, quotepage, or layout?
- How would I add a chart button that toggles (adds/removes) a technical indicator with specific preferences?
- Is it possible to copy and paste a Button indicator from one chart to another?
- Toggle a Group of Indicators on off

Technical Indicators

- Text that's printed above and below the dotted rectangle of the Profile Indicator
- Create a Moving Average of any Technical Indicator
- Premium RTX Extensions
- Understanding Dynamic Profiles and MPB or BOP
- Deleting a Technical Indicator from a chart
- Split Sessions for the Volume Profile Indicator
- Technical Indicator Presets
- Retracement Bands Indicator
- Video: Painting Bars and Backgrounds in Multi-Pane Charts
- The Annotation Indicator that contains % BARLEFT updates only when a trade occurs.
- How do I place a box or note on a chart which shows the current value of some technical indicator?

Quote Pages

- How can I merge the symbols from several quotepages into a single quotepage?
- How do I delete all the symbols in my database and start from scratch?
- How do I globally change the formats for my existing quotepages to my desired format?
- How do I make quotepage with all the symbols in two other quotepages?
- I have a scan that I would like to run every 5 minutes throughout the day, but I would like a quotepage to accumulate all hits
- The Change, %Change, and/or Prev Close columns in the guotepage are showing incorrect values.
- Is there a way to add symbols to a quotepage without the quotepage being open?
- What is the "QuotePage Browser"?

Custom Columns

- Custom Column Values are different than actual RTL Object Values
- How Do I Add a Custom Column to a QuotePage?
- Why Custom Column Values can Differ from Chart Values

Custom Instruments

- Custom Instruments Setup
- How do I create a custom instrument to track the advancing or declining issues for a large list of stocks?
- Can I import ticker symbols of pairs or spreads into Investor/RT from a text or csv file?

Database Support

- Database File Limits
- Eliminating Bad Ticks
- Unable to Open Database file message
- Installing IRT on a Solid State Drive (or any secondary drive)
- Moving your Database to Another Computer
- Restore Points
- Send Database to Support
- Start over with a Fresh Database
- Tune Up
- Warning Message: Memory requirements have reached 250MB
- Startup Manager
- Error: IRTACTIVE file in use

Trading Systems

- How do I change the default Account Balance Chart that comes up as part of the output of a backtest?
- How do I implement a stop and/or target in a trading system?
- <u>Using Playback</u>
- How do I implement a trailing stop in a trading system?
- How can I setup Investor/RT for automatic trading with Infinity/TransAct, Interactive Brokers, or Rithmic? (Autotrading)

Trading

- Trading with Investor/RT
- Enable or Disable Trading Markers

Developers Corner

- RTX Extensions
- Compiling RTX with Visual Studio 2010
- Compiling RTX with Visual Studio 2013

Whats New

- What's New in Version 15
- What's New in Version 14
- What's New in Version 13.5
- What's New in Version 13
- What's New in Version 12.7
- What's New in Version 12.6
- What's New in Version 12.5
- What's New in Version 12.4
- What's New in Version 12.3
- What's New in Version 12.2
- What's New in Version 12
- What's New in Version 11.3
- What's New in Version 11.2
- What's New in Version 11.1
- What's New in Version 10.6
- What's New in Version 10.5

Miscellaneous Topics

- Using the Functions Window
- Controlling the Font Size of Labels
- How can I change the ChartScrollBackColor and other configuration variables easily?
- How can I configure Investor/RT to automatically download adjusted data on continuous futures contracts from DTN?
- How can I plot the level I bid/ask size information on my multi-pane charts? What is the Bid/Ask Tool?
- How can I plot the volume (range) relative to the average of the same bar (time) over past days or session?
- How do I add a line to an intraday chart which display the previous daily closing price?
- How do I know when new versions of Investor/RT are available?
- How do you display bid/ask dots/lines on the chart?
- How does the Volume Breakdown determine if a trade should be considered a buy (ask volume) or a sell (bid volume)?
- I would like to be able to optimize column widths in Portfolios but, I would like to have the preference set for actual data rather than column headings as sometimes the column headings are substantially larger than the data.
- I'm getting a message at startup that some of my symbols are setup with non-standard daily/weekly/monthly data retention. settings. What does this mean?
- I'm having a problem upgrading to the latest version of Investor/RT. What can I do?
- If you run two copies of IB/TWS, how to you tell Investo/RT which on to connect to when you Start Data?
- Is there a way for me to force trendlines to snap to the high and/or low price of a bar?
- Is there a way to plot the projected high and low of the current rangebar?
- Is there any way to increase the thickness of the Candle Wicks from 1 pixel wide to 2 pixels wide?

- Can I paint the background of the overnight session a different color from that of the day session for a multi-pane chart?
- Naming conventions for scans, Quotepages, and other objects
- Plugins Folder Warning Message
- Track the Developing VPOC or VA
- <u>Understanding Groups</u>
- Using Gmail, Yahoo Mail, or Hotmail for outgoing Mail
- VISTA.TAF Error Message
- Video: Coloring Lines & District Histograms in Multi-Pane Charts
- What exchanges are supported by the various data services / data feeds that Investor/RT supports?
- What is Presentation Mode?
- What is the Delete Key in the Macintosh Version. How about the Alt-Key and Ctrl-Key
- Why do I have a message STATIC CHART in the window title?
- Why do my TPO Indicator lines (Developing VPOC) only go back 10 days?
- Windows Stacking up on each other (Charts, Quotepages, etc.).
- How do I setup a schedule action that will automatically save the quotepage that results from a scan?
- Can you explain what the wicks or tails of Renko charts represent?
- Setting up Custom Voice Alert Sounds

What is a Chart Periodicity?

- 1. Home
- 2. What is a Chart Periodicity?