

Toggle navigation



- [Investor/RT](#)
  - [Take the Tour](#)
  - [Indicator Library](#)
  - [RTX Extensions](#)
  - [RTL Language](#)
  - [Homework and Research](#)
  - [What's New](#)
  - [Pricing](#)
- [Download](#)
- [Charts](#)
  - [Linnsoft Samples](#)
  - [Most Viewed](#)
  - [Latest Charts](#)
  - [ChartShare Info](#)
- [Videos](#)
  - [All Videos](#)
  - [FT71](#)
  - [Getting Started](#)
  - [Homework Series](#)
  - [Multi-pane Charts](#)
  - [Profile](#)
  - [RTL series](#)
  - [RTX](#)
  - [RTX Development](#)
  - [Session Statistics](#)
  - [Trading Systems](#)
  - [TPO Profile](#)
  - [Volume](#)
  - [Volume Breakdown](#)
  - [Webinars](#)
- [Partners](#)
  - [Broker/FCM](#)
  - [Data Vendors](#)
  - [Educators](#)
  - [Trading Communities](#)
  - [Developers](#)
  - [Funding](#)
- [Forum](#)
- [Support](#)
  - [Find an Indicator](#)
  - [Knowledge Base](#)
  - [Open Support Ticket](#)
- [Subscribe](#)

Clear

## **Knowledge Base**

### **Prospective User FAQ's**

### **Getting Started**

- [CQG - Getting Started](#)
- [Gain - Getting Started](#)
- [IQFeed - Getting Started](#)
- [Rithmic - Getting Started](#)
- [DTN Market Access](#)
- [Rithmic Market Data and Order Routing](#)
- [Charts Quick Start](#)
- [Object Manager](#)
- [Why are all Windows Floating?](#)
- [Keyboard Shortcuts](#)
- [How to manage your linnsoft.com account](#)
- [Exporting and Importing Charts](#)
- [Message Log](#)
- [Using the Help Menu in Investor/RT](#)

### **Getting Started with Macintosh**

- [Installing Investor/RT on Macintosh](#)
- [Enable the display of Price and Time based on crosshair position](#)

### **Licensing**

### **TPO Profile Charts**

### **Multi-Pane Charts**

- [Linking Charts](#)
- [Changing thickness of Bars and Candles without Zooming](#)
- [Understanding Vertical Scale Preferences](#)
- [Printing Charts and Quotepages](#)
- [How can I remove the row of buttons at the top of my chart? \(Button Pane\)](#)
- [Add a Watermark to a Multi-Pane Chart](#)
- [Copy and paste Indicators \(including Buttons\) from one chart to another](#)
- [Adjust the pane Drawing Order of Chart Objects](#)

- [Keyboard and Mouse Shortcuts For Multi-Pane Charts](#)
- [Multi-Session Volume Profiling](#)
- [Pane Element Menu](#)

## **Instrument Set-up**

- [How are Forex symbols setup for the Interactive Brokers data source?](#)
- [How can I access Market Indices like the TICK.Z, TRIN, ADD, VIX, TYX, TNX, PREM etc.](#)
- [How do I setup a forex instrument with IB and IDEALPRO exchange?](#)
- [Interactive Brokers Configuration](#)
- [Identifying Symbol Groups in QuotePages](#)
- [Symbol Guide](#)
- [Why do long term @ES# charts show different prices in prior months than other charting services?](#)
- [DTNMA Symbol Guide](#)
- [IQFeed Symbol Guide](#)
- [Gain Symbol Guide](#)
- [Rithmic Symbol Guide](#)
- [eSignal Symbol Guide](#)
- [Transact Symbol Guide](#)
- [Interactive Brokers Symbol Guide](#)

## **Sessions**

- [Adjusting for Daylight Savings Time](#)
- [Forex Trading Times](#)
- [What is an "INCOMPATIBLE SESSION"](#)
- [Clock offset "N" seconds in my Message Area](#)
- [Add or Remove Holidays](#)

## **Main Toolbar**

- [Customizing the Main Toolbar](#)
- [Where is my Toolbar?](#)

## **Layouts**

- [Arranging the sequence the tabs on the Layout Toolbar](#)
- [My layout toolbar has disappeared. How do I get it back?](#)

## **Data Support**

- [Brokers Data vs. other Feeds](#)

- [About Interactive Brokers Historical Data](#)
- [Downloading and Retaining Data](#)
- [DTNMA and Broker's Data do not match \(off by 10, 100 or 1000, etc\).](#)
- [Backfill Automation](#)
- [What is Fast Market Mode?](#)
- [What is Posting \(Post History\)? Do end-of-day \(EOD\) users need to post?](#)
- [Eliminating Whitespace, Gaps that Occur on Holiday Dates](#)
- [Smart Tick Compression](#)
- [All About Futures Rollover in Investor/RT](#)
- [Viewing Long term Composite Charts](#)
- [How do I import external historical data from a text or csv file?](#)
- [Using DDE links to get data from Investor/RT](#)
- [View or Export the volume at price data of the Profile Indicator](#)
- [When exporting RTL objects, can I specify a standard comment so I will not be prompted?](#)
- [Where is my Historical Data?](#)
- [Data appears to be delayed](#)

## **Periodicities**

- [What is a Chart Periodicity?](#)
- [Range Bars and Change Bars in Version 12](#)
- [What is the "Fresh Start" option and how can I access it?](#)
- [Mixing Periodicities on Charts](#)
- [Specifying a different PNF box size](#)
- [Why are my Range Bars off by one tick?](#)
- [Daily Periodicity Volumes don't match Intraday](#)
- [The difference between Daily and 1 Day\\* Periodicities](#)

## **Charting**

- [Chart Slide Shows](#)
- [Diagnosing Sluggish Performance](#)
- [Display the amount of time, ticks, or volume left in the current bar \(%BARLEFT\)](#)
- [Simulating Tick Data on longer time frame Charts](#)
- [Video: Customizing Multi-Pane Charts](#)
- [Video: Moving Indicators Between Charts](#)
- [Video: Multi-Pane Chart Spacing](#)
- [Video: Technical Indicator Scope](#)
- [Video: Traditional Multi-Pane Charting Overview](#)
- [Volume Profiling non-Time Based Charts](#)
- [Why don't my charts match my educators charts?](#)
- [How do I setup alarms/alerts for technical indicators?](#)
- [How do I turn off all the alarms I have setup? Can I put them "on hold" and reactivate them all later?](#)

## Buttons

- [Changing Periodicity with a Button](#)
- [How do I create a button on a chart \(or a keyboard shortcut\) that will open a specific chart, quote page, or layout?](#)
- [How would I add a chart button that toggles \(adds/removes\) a technical indicator with specific preferences?](#)
- [Is it possible to copy and paste a Button indicator from one chart to another?](#)
- [Toggle a Group of Indicators on off](#)

## Technical Indicators

- [Text that's printed above and below the dotted rectangle of the Profile Indicator](#)
- [Create a Moving Average of any Technical Indicator](#)
- [Premium RTX Extensions](#)
- [Understanding Dynamic Profiles and MPB or BOP](#)
- [Deleting a Technical Indicator from a chart](#)
- [Split Sessions for the Volume Profile Indicator](#)
- [Technical Indicator Presets](#)
- [Retracement Bands Indicator](#)
- [Video: Painting Bars and Backgrounds in Multi-Pane Charts](#)
- [The Annotation Indicator that contains % BARLEFT updates only when a trade occurs.](#)
- [How do I place a box or note on a chart which shows the current value of some technical indicator?](#)

## Quote Pages

- [How can I merge the symbols from several quote pages into a single quote page?](#)
- [How do I delete all the symbols in my database and start from scratch?](#)
- [How do I globally change the formats for my existing quote pages to my desired format?](#)
- [How do I make quote page with all the symbols in two other quote pages?](#)
- [I have a scan that I would like to run every 5 minutes throughout the day, but I would like a quote page to accumulate all hits](#)
- [The Change, %Change, and/or Prev Close columns in the quote page are showing incorrect values.](#)
- [Is there a way to add symbols to a quote page without the quote page being open?](#)
- [What is the "QuotePage Browser"?](#)

## Custom Columns

- [Custom Column Values are different than actual RTL Object Values](#)
- [How Do I Add a Custom Column to a QuotePage?](#)
- [Why Custom Column Values can Differ from Chart Values](#)

## **Custom Instruments**

- [Custom Instruments Setup](#)
- [How do I create a custom instrument to track the advancing or declining issues for a large list of stocks?](#)
- [Can I import ticker symbols of pairs or spreads into Investor/RT from a text or csv file?](#)

## **Database Support**

- [Database File Limits](#)
- [Eliminating Bad Ticks](#)
- [Unable to Open Database file message](#)
- [Installing IRT on a Solid State Drive \(or any secondary drive\)](#)
- [Moving your Database to Another Computer](#)
- [Restore Points](#)
- [Send Database to Support](#)
- [Start over with a Fresh Database](#)
- [Tune Up](#)
- [Warning Message: Memory requirements have reached 250MB](#)
- [Startup Manager](#)
- [Error: IRTACTIVE file in use](#)

## **Trading Systems**

- [How do I change the default Account Balance Chart that comes up as part of the output of a backtest?](#)
- [How do I implement a stop and/or target in a trading system?](#)
- [Using Playback](#)
- [How do I implement a trailing stop in a trading system?](#)
- [How can I setup Investor/RT for automatic trading with Infinity/TransAct, Interactive Brokers, or Rithmic? \(Autotrading\)](#)

## **Trading**

- [Trading with Investor/RT](#)
- [Enable or Disable Trading Markers](#)

## **Developers Corner**

- [RTX Extensions](#)
- [Compiling RTX with Visual Studio 2010](#)
- [Compiling RTX with Visual Studio 2013](#)

## Whats New

- [What's New in Version 15](#)
- [What's New in Version 14](#)
- [What's New in Version 13.5](#)
- [What's New in Version 13](#)
- [What's New in Version 12.7](#)
- [What's New in Version 12.6](#)
- [What's New in Version 12.5](#)
- [What's New in Version 12.4](#)
- [What's New in Version 12.3](#)
- [What's New in Version 12.2](#)
- [What's New in Version 12](#)
- [What's New in Version 11.3](#)
- [What's New in Version 11.2](#)
- [What's New in Version 11.1](#)
- [What's New in Version 10.6](#)
- [What's New in Version 10.5](#)

## Miscellaneous Topics

- [Using the Functions Window](#)
- [Controlling the Font Size of Labels](#)
- [How can I change the ChartScrollBackColor and other configuration variables easily?](#)
- [How can I configure Investor/RT to automatically download adjusted data on continuous futures contracts from DTN?](#)
- [How can I plot the level I bid/ask size information on my multi-pane charts? What is the Bid/Ask Tool?](#)
- [How can I plot the volume \(range\) relative to the average of the same bar \(time\) over past days or session?](#)
- [How do I add a line to an intraday chart which display the previous daily closing price?](#)
- [How do I know when new versions of Investor/RT are available?](#)
- [How do you display bid/ask dots/lines on the chart?](#)
- [How does the Volume Breakdown determine if a trade should be considered a buy \(ask volume\) or a sell \(bid volume\)?](#)
- [I would like to be able to optimize column widths in Portfolios but, I would like to have the preference set for actual data rather than column headings as sometimes the column headings are substantially larger than the data.](#)
- [I'm getting a message at startup that some of my symbols are setup with non-standard daily/weekly/monthly data retention. settings. What does this mean?](#)
- [I'm having a problem upgrading to the latest version of Investor/RT. What can I do?](#)
- [If you run two copies of IB/TWS, how to you tell Investo/RT which on to connect to when you Start Data?](#)
- [Is there a way for me to force trendlines to snap to the high and/or low price of a bar?](#)
- [Is there a way to plot the projected high and low of the current rangebar?](#)
- [Is there any way to increase the thickness of the Candle Wicks from 1 pixel wide to 2 pixels wide?](#)

- [Can I paint the background of the overnight session a different color from that of the day session for a multi-pane chart?](#)
- [Naming conventions for scans, Quotepages, and other objects](#)
- [Plugins Folder Warning Message](#)
- [Track the Developing VPOC or VA](#)
- [Understanding Groups](#)
- [Using Gmail, Yahoo Mail, or Hotmail for outgoing Mail](#)
- [VISTA.TAF Error Message](#)
- [Video: Coloring Lines & Histograms in Multi-Pane Charts](#)
- [What exchanges are supported by the various data services / data feeds that Investor/RT supports?](#)
- [What is Presentation Mode?](#)
- [What is the Delete Key in the Macintosh Version. How about the Alt-Key and Ctrl-Key](#)
- [Why do I have a message STATIC CHART in the window title?](#)
- [Why do my TPO Indicator lines \(Developing VPOC\) only go back 10 days?](#)
- [Windows Stacking up on each other \(Charts, Quotepages, etc.\).](#)
- [How do I setup a schedule action that will automatically save the quotepage that results from a scan?](#)
- [Can you explain what the wicks or tails of Renko charts represent?](#)
- [Setting up Custom Voice Alert Sounds](#)

# License Activation and Subscription Management

1. [Home](#)
2. License Activation and Subscription Management